

## Lower Telephone Service Rates Available For Low-Income Customers You May Qualify for Lifeline

North Penn Telephone Corporation offers a program to help our low-income residential customers keep their telephone service. **This program is called Lifeline Service and is a government assistance program.** If you are a low-income residential customer, you may qualify.

**Lifeline** gives a monthly credit off your service. Customers have the following choices:

Voice or Bundled Voice Service: Customer will receive a discount of \$5.25 off their monthly rate.

OR

Internet Service: A customer may choose to apply the credit on a qualifying internet service, which may be part of a bundle. The customer will receive a discount of \$9.25 off their monthly rate.

### Here's How to Qualify for Lifeline Service:

• You can get **Lifeline** if you are in one of these programs:

- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP) – (f/k/a Food Stamps)
- Medicaid
- Veteran's Pension or Survivor's Pension Benefit
- Federal Public Housing Assistance

OR

- Your yearly household income is at or below 135% of the Federal Poverty Guidelines.

### Here's how to apply for this program:

You have 3 ways to apply for **Lifeline**:

- Apply online at [CheckLifeline.org/lifeline](http://CheckLifeline.org/lifeline).
- Apply through the mail by filling out the Lifeline Application found at [CheckLifeline.org/lifeline](http://CheckLifeline.org/lifeline).
- Visit *Company Name* Business Office Monday through Friday, from *time*, for assistance in applying.

**Lifeline service is non-transferrable to another person or household and only eligible consumers may enroll in the program. Lifeline is limited to one discount per household.**

For more information on this federal program, please visit the Universal Service Administrative Company (USAC) at <https://www.lifelinesupport.org> or contact *North Penn Telephone Corporation* Business Office at 800-338-3300.